

# The FLAME

Capturing vibrancy, diversity and energy of SSGC

## WITHOUT LABOUR NOTHING PROSPERS



LABOUR  
DAY **1ST OF MAY**



# YOUR NEW CONNECTION WITH SSGC



SSGC introduces a Mobile App that is bound to make your life convenient and hassle-free.

Download 'SSGC Customer Connect Mobile App' today and check, or even pay, your current gas bill at any time, while availing many other features as well.

**SSGC Customer Connect**



Scan to download



# Main Stories

SSGC scores more successes on raids and prosecution front

05

Recovery makes a major retrieval of overdues

07

SSGC holds another set of E-Kachehris for its customers

06

OSF team meets with CSR team

08



Team CSR visits home for orphans

09

The Flame Life

14

Emerging trends shaping our new future

13

World News

16



## Message from the Managing Director

Dear Team SSGC,

**S**lowly but surely I am settling into my job. While it is a privilege to lead a major organization like SSGC, at the same time it is challenging too. We are identifying some of the issues that SSGC is confronted with and devising ways to overcome them. For one, we are finding ways to restructure the company and align it with our long term goals.

Our plan also is to push the responsibility for line losses or UFG to the lowest level so that every employee plays his part to control this menace. We also planning to align IT on much more efficient lines since it is clearly a core function of SSGC and also taking steps to automate procurement and sales process.

All these core issues can be resolved if there is a culture of discipline, work ethics and accountability in SSGC. Clearly, there are numerous challenges at SSGC but we are taking small yet significant steps and, God willing, will get there.

All the best to everyone,

Best regards,

**Imran Maniar**

Managing Director



Dear friends,

A social media observer once said, "Privacy is dead, and social media holds the smoking gun." Social media encourages people to share their data and opens a new world of information. Social media is a double edged sword. It is addictive, and it can also be toxic. How can you protect yourself from its toxic effects? People should be more 'news literate' and more educated about the news and any information we read online. For example, we should always check the source or the profile of the person who shares a suspicious post. We should also read from a wide range of sources, and not limit ourselves. Sharing something without verifying first is a no-go. That's one way of escaping from the toxic nature of social media.

SSGC, like all progressive organizations, too has an official social media presence. The Company effectively utilizes the content to project a favourable image to its 'followers'/customers. It also uses social media to solve the customers' complaints. The teams managing social media accounts also face a fusillade of expletives from the customers if their complaints are not resolved on time. One can truly imagine the inconvenience but being the inhabitants of a civilized society, we would all do well to demonstrate basic courtesy when communicating on open forums like social media.

Happy reading,

Ed

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## SSGC scores more successes on raids and prosecution front



**T**he Operations Wing of SSGC's Counter Gas Theft Operations (CGTO) Department in Karachi conducted a raid recently in Sector R-3, Sultanabad, Manghopir Road. The team discovered that the miscreants were engaged in direct use of gas from the Company's distribution pipelines using rubber pipe for power generation for running a cold storage.

Accused Aijaz ur Rehman was apprehended on the spot and was placed behind the bars in SSGC Police Station. The generator was confiscated as case property and FIR was lodged. On a tip-off from GM-Distribution-East, the Intelligence Wing

of SSGC's Security Services and Counter Gas Theft Operations Department conducted a raid on May 5, 2021 on the illegal laying of pipeline in a non-gasified area falling in his jurisdiction. The accused was found using gas directly for commercial purposes.

The raid was carried out with the representatives of Distribution East and Police and recovered the pipeline. A gas meter was also removed. On the 25th of May, the Honourable Gas Utility Court, Malir convicted the accused Samiullah for committing the crime.

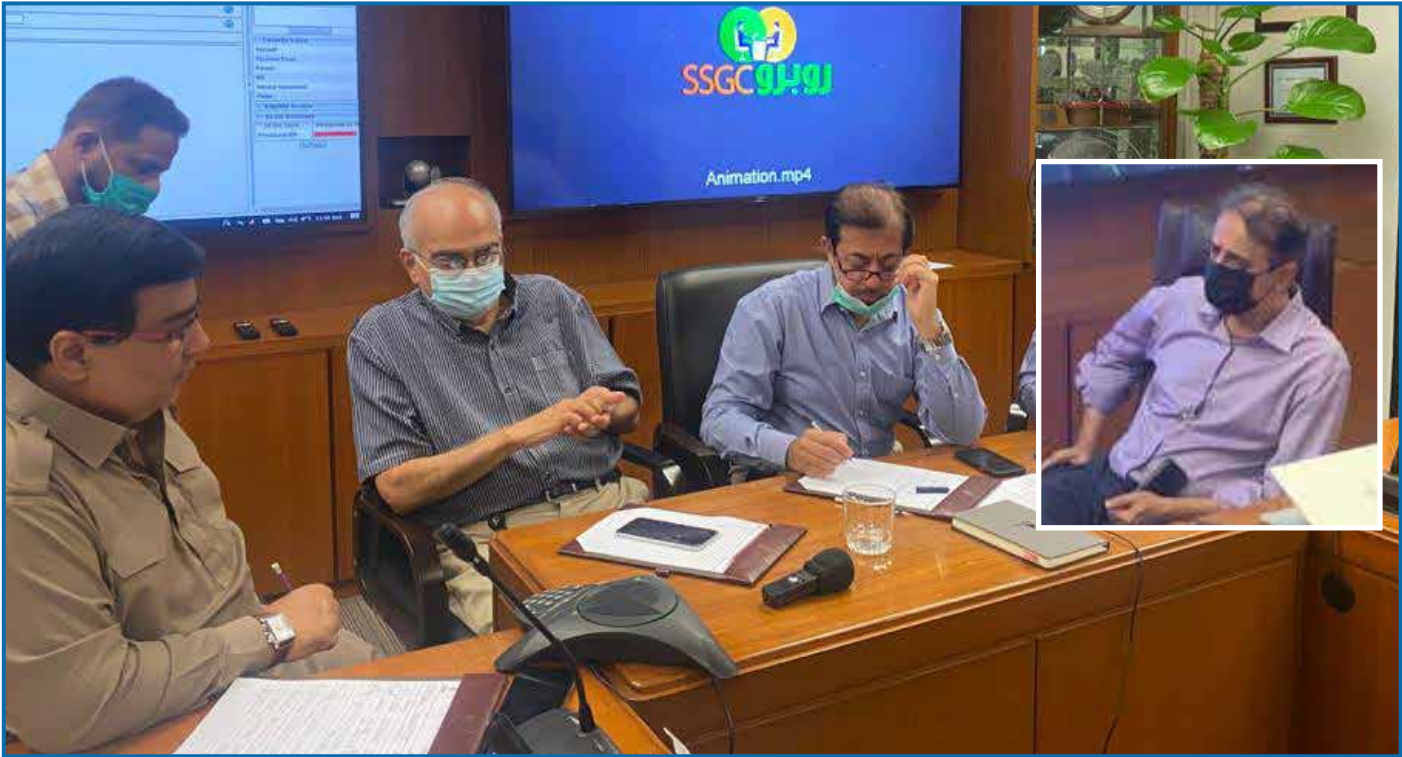
Meanwhile, the industrial Joint Survey of a number of industries was conducted by SS

and CGTO Department in Korangi Industrial Area in Karachi. Detailed reports were initiated after necessary actions by Sales and Measurement Departments in case of violation of Gas Sales Agreements (GSA), extra connected load and meter size.

In May, the Honourable Gas Utility Court Jacobabad convicted accused Fida Hussain Sarki under two different sections of Gas (Theft Control and Recovery) Act. The Court announced a verdict of 5 years imprisonment. The culprit was booked vide an FIR in the jurisdiction of Police Station Thull Jacobabad on the charges of direct use of gas for generation of electricity for commercial purposes. ●



# SSGC holds another set of e-Kachehris for its customers



**I**n Karachi, SSGC organized yet another online or virtual Khuli Kachehri session to facilitate gas consuming customers, seeking redressal of their complaints. Through a pre-publicized phone number, a large number of Karachi-based customers called SSGC representatives led by Managing Director Mr. imran Maniar, to seek redressal of their gas related queries.

During this session held at the Head Office, Mr. Maniar was accompanied by Amin Rajput, DMD/CFO, Shehryar Kazmi, GM/Incharge

(Customer Service), Kamran Nagi, GM, Distribution-Karachi and Muhammad Ismail Dilwash, CM (Billing). The session was moderated by Company's Spokesperson and GM Corporate Communications Shahbaz Islam with required support from Faizan Munaf, Dy. Manager (Social Media) and other Corporate Communications team members. Similar sessions were held in other major regional stations of SSGC, including Hyderabad, Quetta, Sukkur, Larkana and Nawabshah.

SSGC has been effectively utilizing this

relatively new mode of communication since May 2020 on the directives of the Prime Minister of Pakistan's PMDU (Performance Delivery Unit) to facilitate customers who could not physically visit utility companies due to COVID-19 situation. So far, around 45 online sessions in different cities in the Company's franchise provinces of Sindh and Balochistan and 2 in-person sessions have been held to facilitate the customers. A comprehensive report showcasing the complaints received and their status are regularly shared with PMDU. 📌






## Recovery makes a major retrieval of overdues



**T**he Government and Bulk Section of SSGC's Recovery Department has made one of the highest recoveries

of outstanding amounts. Picture shows Ms. Noreen Shahzadi and Mr. Ghansham Das of the Recovery Department receiving on


behalf of the Company, cheques for the sum of Rs. 90.93 million from Samar Abbas, Sub-Engineer, Workers' Welfare Board, Sindh. 

## Monetary support provided to Gambat Institute



**S**ahbaz Islam, GM-Corporate Communications handed over a CSR facilitation cheque to Mr. Israr Qadir from Gambat Institute of Medical

Sciences for providing monetary support to the institute for acquiring the articles necessary to fight COVID19. Salman A. Siddiqui, DGM (Corporate Communications)

and Team Lead can be seen with other members of the CSR Section. 




## OSF team meets with CSR team



Senior officials from Omair Sana Foundation (OSF), Dr. Rahat Hussain, C.E.O and Saqib Ansari,

General Secretary seen here presenting a bouquet to Salman A. Siddiqui, DGM (Corporate Communications). Under the CSR

initiative for FY 2020-21, SSGC supported OSF by providing the NGO with blood bags annually needed for the thalassemia patients. 



# Your Comfort Our Priority

## Now obtain new gas connection directly from SSGC

Keeping in view your convenience, SSGC is providing a hassle-free approach to obtain gas connection. Customer can now directly apply for new connection through SSGC Mobile App, website or approach nearest CFC/Mega Service Center in Korangi Karachi without engaging any contractor.

The Company has discontinued the previous system of acquiring gas connection through the contractors with effect from **January 1st, 2021\***.



SSGC will keep applicants abreast on the periodical status of application for new connection process through SMS updates.



\*After this date, no contractor would be considered as authorized or registered with SSGC and the Company will not be responsible for any new application received through them.

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 [ssgc\\_official](https://twitter.com/ssgc_official)


 [ssgcofficial](https://www.instagram.com/ssgcofficial)

## Team CSR visits home for orphans



**T**eam CSR of Corporate Communications department along with Shahbaz Islam, GM-Corporate Communications, visited Iqra Sweet Homes,

to assess the remarkable work being done for the orphans or underprivileged children. The team spent quality time with the children and met with showbiz personality Zeba

Shahnaz who lauded SSGC's CSR efforts and NGOs like Iqra Sweet Homes that are playing a pivotal role in supporting the marginalized communities. 





# FROM THE PAGES OF HISTORY

SSGC print ad dating back to 1959 when the Company was called Karachi Gas Co. Ltd.

**SUI GAS**

**The**  
**CHEAPEST fuel**  
**for all needs**

**INDUSTRIAL**  
**COMMERCIAL**  
**DOMESTIC**

**KARACHI GAS CO., LTD.**  
*Managing Agents:*  
**INDUSTRIAL MANagements LTD.**



Sui Southern Gas  
Company Limited



Small  
Actions  
**lead to  
big changes**

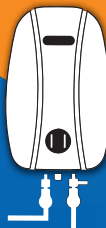
**Show GASDARI...  
Conserve Natural Gas**

Manage your bills **better**

Install  
Conical baffle



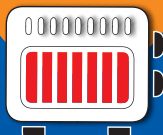
Use Instant  
geyser



Check for  
Gas Leakage



Turn off heater  
when sleeping



Ensure  
Blue flame





# The best of Social Media official pages – May 2021



# EMERGING TRENDS SHAPING OUR NEW FUTURE

## **COVID-19 outbreak is impacting our personal and professional lives.**

We are currently going through one of the most significant historical changes ever experienced in the last 100 years. Old businesses will change and new businesses will emerge.

We are already seeing a shift in services our clients are adopting as a response to this pandemic. Industry experts say that essential services in relation to healthcare, energy and natural resources, water, and emergency services will continue to be in demand, although the business models for these industries may change.

We need to be vigilant and cautious about the further impact of the spread of the virus, and resilient to create new ways of living and working. New ways of living and working will emerge as soon as fear subsides. Let's see how:

### **1. Globalisation will be redefined with a stronger emergence of social capitalism**

The unregulated and free-market globalisation may gradually come to an end due to COVID-19 exposing the serious risks of independent and uncoordinated actions of countries on the global economy and the well-being of people. The pandemic proved that issues arising in one country has a domino effect and can end up having a serious impact on the entire economic world. A new form of globalisation that recognises interdependence and the good of humanity based on collective actions of countries, businesses and people will start to emerge.

As a result, companies will change their governance and business management models with greater focus on corporate social responsibility and the well-being of people. Not only markets and market regulation, but also what is good for the communities and the society, will drive business strategy.

### **2. Acceleration of digital transformation**

The notion of digital transformation is now

fairly advanced with many organizations working on transforming businesses over the last two years, if not more. COVID-19 will force companies to take radical steps to adopt technology advancements, and modernize culture, organizational structures and measurement systems.

Accelerating digital transformation journeys would become a top priority for many companies to ensure business continuity, improve productivity and launch new business models to remain competitive.

### **3. Use of an on-demand workforce will increase**

With the economic impact of COVID-19, companies and people will embrace technology enabled on-demand workforce models and platforms. This would improve workforce planning, financial management and access to diverse skills. Companies should understand and learn how to engage and retain on-demand talent with improved People Management programs, strategies and tools to make value for and on-demand workforce.

### **4. A new burning platform for healthcare reform**

COVID-19 has exposed major gaps in the healthcare systems of some of the most advanced countries of the world. COVID-19 will force the healthcare industry to transform and provide care that is more equitable.

This will create new opportunities for many, who are involved in building the new system. Other than industry reform, companies will need to make efforts to concentrate on individuals' healthcare.

The need for emotional connectivity will increase as remote working, social isolation and social distancing practices become more common. Companies will increase focus on employee's mental health and well-being, to avoid the downside of limited in-person human contact.

### **5. Supply-chains will fragment and reconfigure themselves**

Supply chains will fragment further with technology platforms integrating them. Multi-tier supply-chains will emerge and track critical components including the origin of supply and incremental value-adds.

This would open exploration of new ways to engage with customers, manage inventories, optimize production and distribution, logistics management and managing cash/capital. As well as this, as 5G internet becomes more widely available, it will increase the use of online internet systems and consequently reduces the risk of too much centralization.

Traditional business strategy relies on market boundaries and competitors. In the post COVID-19 era, companies need to create new breakthrough value for their customers continuously, not just once. Unless companies embrace global thinking, and establish strategic alliances and partnerships with others in a global ecosystem, not just local, value creation will become very challenging in a rapidly changing business environment.

### **6. The definition of 'workplace' will change**

The workplace will no longer be simply an office where people come to each day, and leave to go home each night. With major changes on the horizon, a need to reimagine the purpose of a workplace will arise. Increasingly, workplaces will become collaboration hubs to achieve common objectives, compared to just providing a place for people to work. Unnecessary overhead costs such as travel will be cut back, leaving no option but to enforce virtual interactions replacing physical face-to-face meetings.

### **7. Industries will be forced to reinvent with upskilling and reskilling becoming a major priority**

COVID-19 has accelerated the disruption of many industries that many pundits have



been predicting for years. Almost all industries, including airlines, retail, hospitality, healthcare, education, construction and technology, will require rapid transformation to their business models in order to remain viable. New business models and value-chains will significantly increase a need for new skills.

COVID-19 is already seriously affecting the labour markets. Therefore, to minimise emerging unfavourable social and economic impact, reskilling and upskilling of the

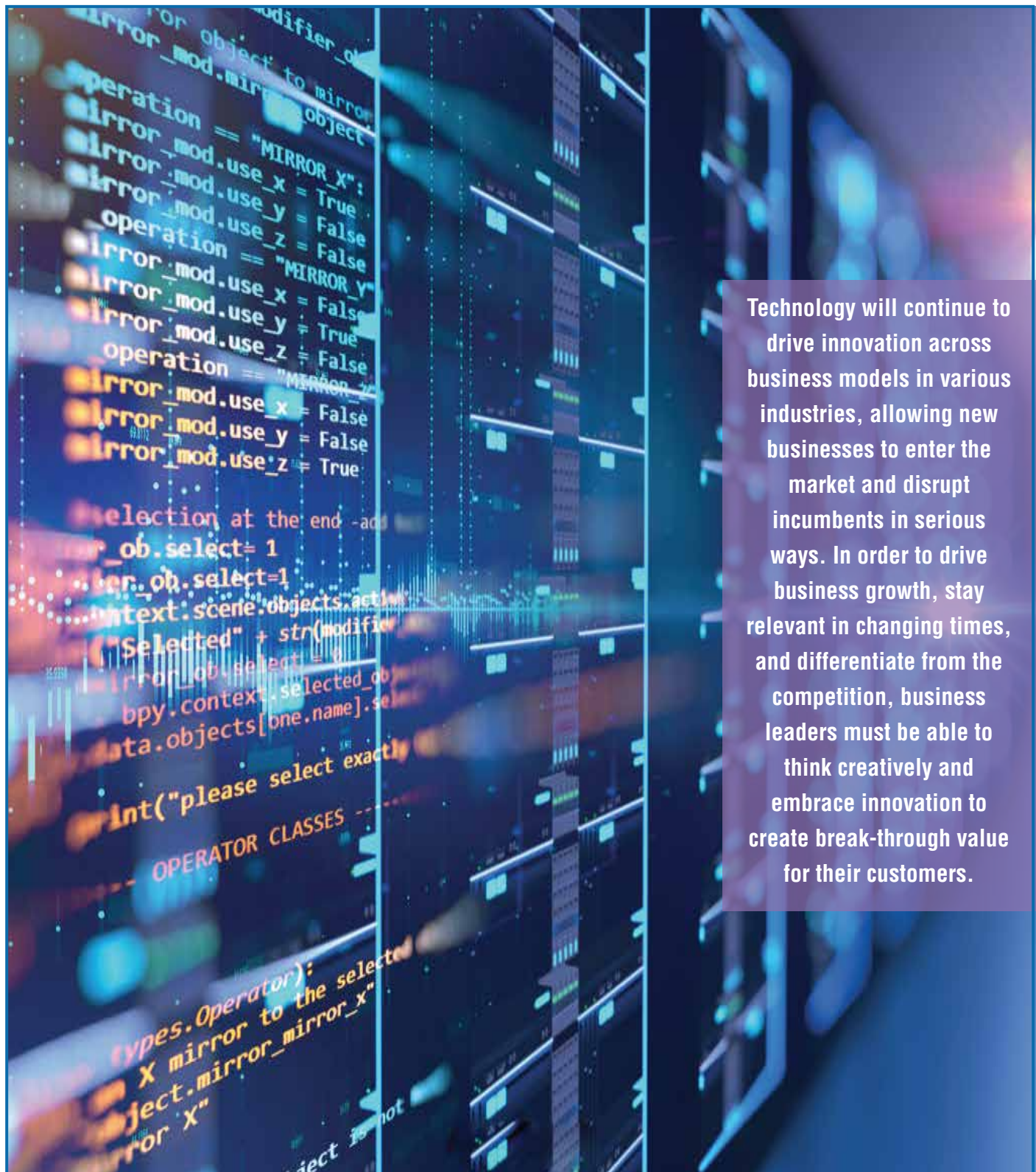
workforce will become a top priority of many companies. The education and training systems will need to go through a major shake-up to help the workforce quickly reskill and upskill using virtual solutions.

**8. Rapid innovation will keep businesses afloat**

Technology will continue to drive innovation across business models in various industries, allowing new businesses to enter the market and disrupt incumbents in serious ways. In

order to drive business growth, stay relevant in changing times, and differentiate from the competition, business leaders must be able to think creatively and embrace innovation to create break-through value for their customers. In the post COVID-19 era, there will be a greater need to increase innovation and move away from the comfort of operating 'business as usual'. ●

Source: ghd.com



Technology will continue to drive innovation across business models in various industries, allowing new businesses to enter the market and disrupt incumbents in serious ways. In order to drive business growth, stay relevant in changing times, and differentiate from the competition, business leaders must be able to think creatively and embrace innovation to create break-through value for their customers.





## EASY WAYS TO STOP FOOD WASTAGE

United Nations food agencies reports show that around 690 million people go to sleep on an empty stomach globally. All of us can play our part in reducing food waste, and use it for ourselves or share it with those who do not have enough to eat

**How to Reduce Food Waste?** Wasting food not only means a waste of money but also resources and efforts. Here are a few tips that you can use to reduce food waste:

**Pre-prep:** Pre-prep is a blessing that can save you from spending hours in the kitchen at the last moment. Either you have to go to work early morning or have unexpected guests, pre-prepared meals to the rescue! Prepare samosas, chicken tenders, kebabs, or anything else you like to make cooking easier than ever. You can also utilize leftover food to prepare frozen items.

**FIFO:** First In First Out should be the only approach while using vegetables, fruits, and other perishable items. While adding new fruits and vegetables to the refrigerator, make sure to consume the previous ones first.

**Freeze:** Got more strawberries than you needed? Freeze them! Frozen fruits and vegetables are great for effortless smoothies and frozen yogurts. And you know the best part? You can freeze almost all fruits and vegetables of choice to prepare smoothies. Saves you time and avoids wasting leftover fruits.

**Take Care of the Expiry Date:** Expiry dates are crucial while consuming eatables and should be highly taken care of, especially if you buy in bulk during sales. Grocery bought in bulk may be near to expiry and go to waste if not consumed timely.

**Recycle:** It is common in households to have leftovers, but what you do with them matters. Instead of throwing away the leftovers, innovate and create something for the next day.

**Plan a Menu:**

If you are looking forward to saving food, time, and money altogether, favor yourself by designing a menu in advance. Having a menu enables you to stick to the already decided items and utilize everything you buy from the grocery in time.

**Share:** Most importantly, Share! Do not throw away the leftover meals; instead, be generous and make someone else's day by offering quality food before it rots.





## FIVE MYTHS ABOUT BEING A VEGETARIAN

Here are five myths about being a vegetarian.

### Guaranteed weight loss

A vegetarian diet can never directly cause weight loss as believed by many. However, it may indirectly promote portion control as the fibre and protein found in veggies and fruits will satiate you better, reducing sudden hunger pangs.

### Fruit sugar is unhealthy

Many people also worry about heightened sugar intake thanks to a more fruit-based diet. There's really nothing to worry about as much as if you were to consume cakes or pastries, which have refined sugar. The natural variant found in fruits has fructose, vitamins, minerals, and phytonutrients, which reduces the risk of any diseases.

### No variety!

A vegetarian diet being boring is perhaps one

of the biggest myths associated with it! No, you don't have to stick to just tofu or plants. You have an array of lentils, tempeh, fresh veggies, and newer options to choose from to make your palate more exciting.

### Building muscle is hard

Many people fall for this because of the widespread belief that a vegetarian lifestyle does not have enough protein. That is far from the truth. You can easily incorporate protein-rich foods in your diet without meat options and there are many vegetarian options for this. You just have to look for protein-rich foods; a simple Google search would do!

### Soy is harmful

This one is just plain wrong. Soy is, in fact, one of the most potent sources of protein in a plant-based diet that doesn't need any other food to complement it! Not just that, it is also known to reduce the risk of breast cancer.

## HEAT EXHAUSTION OR HEAT STROKE?

### HEAT EXHAUSTION SYMPTIOMS

1. Faint or dizzy
2. Excessive sweating
3. Cool, pale, clammy skin
4. Nausea, vomiting
5. Rapid, weak pulse
6. Muscle cramps

### HOW TO TREAT IT

1. Move to cooler location
2. Drink water
3. Take a cool shower or use cold compresses



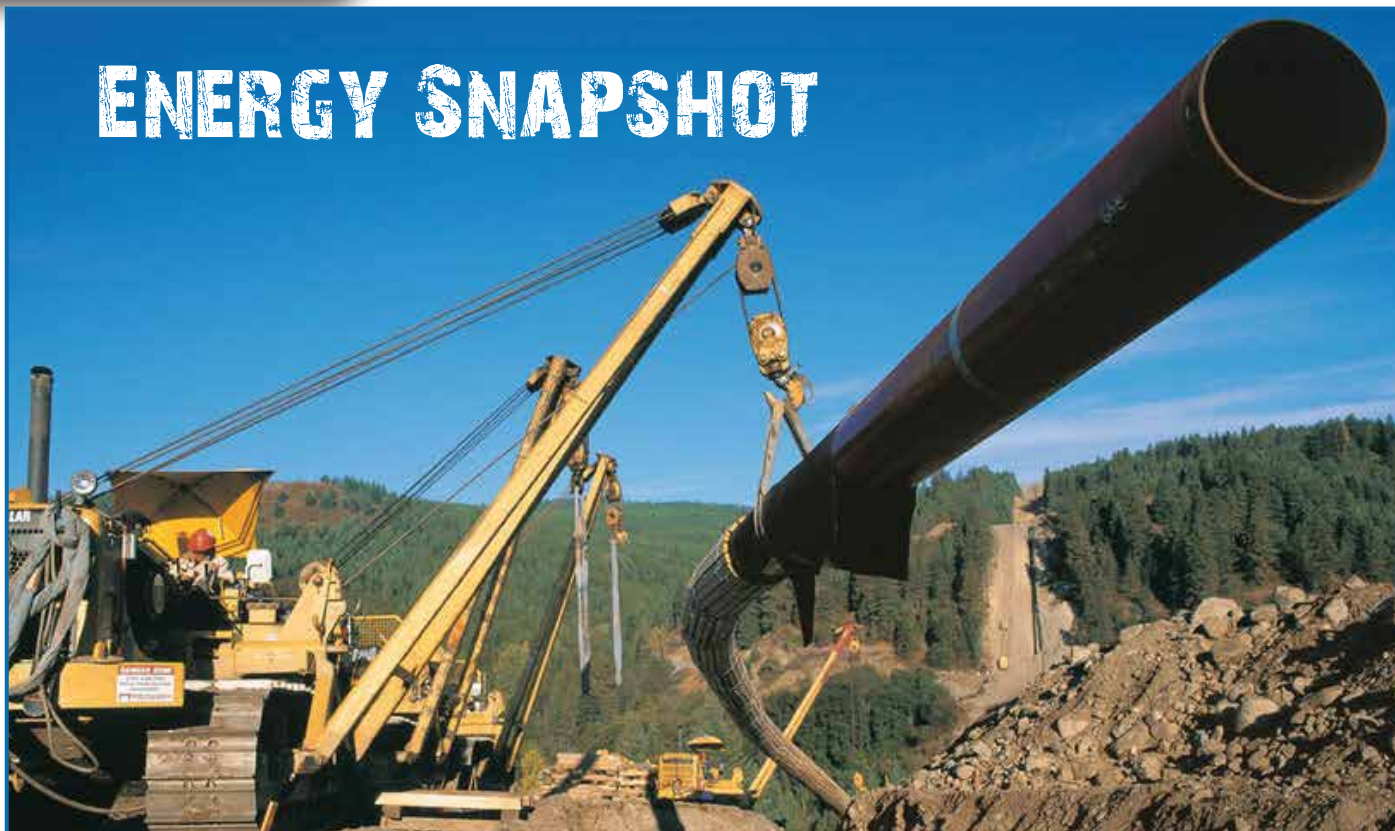
### HEAT STROKE SYMPTIOMS

1. Throbbing headache
2. No sweating
3. Body temp above 103°  
Red, hot, dry skin
4. Nausea, vomiting
5. Rapid, strong pulse
6. May lose consciousness

### HOW TO TREAT IT

1. Get emergency help
2. Keep cool until treated

# ENERGY SNAPSHOT



## China's LNG imports to surpass Japan

**C**hina's rising imports of liquefied natural gas (LNG) position it to surpass Japan this year as the world's largest buyer of the super-chilled fuel, pricing data and cargo tracking firm ICIS Edge said on Wednesday.

The shift - which some analysts had not expected until 2022 - could happen very soon on a 12-month rolling basis as China's strong economic recovery, cold weather and a crackdown on pollution boosted demand for the less polluting fossil fuel.

Japan has been world's biggest LNG importer for decades and the change would signal a major shift in one of the fastest growing


energy markets. Purchases from Tokyo, which burns gas from LNG to produce electricity, have been in long-term decline. In the 12 months from June 2020 to May, China imported 76.27 million tonnes of LNG, only slightly behind Japan's 76.32 million tonnes, ICIS LNG Edge said.

It estimated China's 2021 total LNG demand at 81.2 million tonnes, above 75.2 million tonnes for Japan. Independent and second-tier Chinese LNG buyers keen to lock in contractual supply with global sellers should keep China's demand high, the firm added.

China's efforts to cut emissions have boosted

demand for LNG, which produces about half of the emissions of coal. The share of gas in China's energy mix is around 10%, in third place behind coal and oil.

Japan aims to cut its carbon emissions almost by half by 2030 and the resumption of nuclear power generation in recent years has reduced its LNG imports.

"Strong economic performance, supportive government regulation and investment in LNG and gas infrastructure have led to an extended period of growth for China's LNG demand," ICIS LNG Edge said in a note. 

Source: reuters.com





# Natural Gas is (mostly) good for global warming



**N**atural gas is usually a mixture of the lightest alkanes, which are hydrocarbons of the  $C_nH_{2n+2}$  series. Methane ( $CH_4$ ) dominates (between 85 and 95 percent), followed by ethane ( $C_2H_6$ , typically 2 to 7 percent by volume), small amounts of propane ( $C_3H_8$ ), butane ( $C_4H_{10}$ ), and pentane ( $C_5H_{12}$ ), and traces of carbon dioxide, hydrogen sulfide, and other gases. Gas processing removes most of these things before the final product, about 95 percent methane, reaches consumers.

Natural gas is abundant, low-cost, convenient, and reliably transported, with low emissions and high combustion efficiency. Natural-gas-fired heating furnaces have maximum efficiencies of 95 to 97 percent, and combined-cycle gas turbines now achieve overall efficiency slightly in excess of 60 percent. Burning gas generates carbon dioxide, but the ratio of energy to carbon is excellent: Burning a gigajoule of natural gas produces 56 kilograms of carbon dioxide, about 40 percent less than the 95 kg emitted by bituminous coal.

This makes gas the obvious replacement for coal. In the United States, this transition has been unfolding for two decades. Gas-fueled capacity increased by 192 gigawatts from

2000 to 2005 and by an additional 69 GW from 2006 through the end of 2020. Meanwhile, the 82 GW of coal-fired capacity that U.S. utilities removed from 2012 to 2020 is projected to be augmented by another 34 GW by 2030, totaling 116 GW—more than a third of the former peak rating.

So far, so green. But methane is itself a very potent greenhouse gas, packing from 84 to 87 times as much global warming potential as an equal quantity of carbon dioxide when measured over 20 years (and 28 to 36 times as much over 100 years). And some of it leaks out. In 2018, a study of the U.S. oil and natural-gas supply chain found that those emissions were about 60 percent higher than the Environmental Protection Agency had estimated. Such fugitive emissions, as they are called, are thought to be equivalent to 2.3 percent of gross U.S. gas production.

Headlines decried natural gas as unnatural, painting it blacker than coal. An author of books related to environment Bill McKibben that turning from coal to natural gas is “as if we proudly announced that we kicked our Oxycontin habit by taking up heroin instead.” Without doubt, methane leakages during extraction, processing, and transportation do diminish the overall beneficial impact of

using more natural gas, but they do not erase it, and they can be substantially reduced. In its detailed 2020 assessment of life-cycle emissions resulting from natural-gas and coal supply, the International Energy Agency concluded that “an estimated 98 percent of gas consumed today has a lower life-cycle emissions intensity than coal when used for power or heat.” Moreover, a 2019 assessment found that about three-quarters

of today’s methane emissions from the oil and gas industry can be controlled by deploying known technical fixes—and, most significantly, that about 40 percent of those emissions could be avoided at no net cost.

Even the most effective drugs have undesirable side effects; even the best technical fixes have downsides. To think that the supposedly greenest alternatives, photovoltaics and wind turbines, make no fossil-fuel footprint and bring only benefits is to ignore reality. So too does the uninformed judgment about the evils of natural gas: It is not a perfect choice—nothing is—but its benefits surpass its drawbacks, and they could be raised even further. ◉

Source: <https://spectrum.ieee.org>



## ايس ايس جي سي پاران پنهنجن صارفين لاءِ اي ڪچھري جي هڪ ٻئي سيشن جو اھتمام

جي حوالي سان نئين ذريعي جو اثرائتو استعمال ڪري رهي آهي ته جيئن ڪوڊ 19 سبب ذاتي طور بوتبيلتي ڪمپنيز نه اچڻ وارن صارفين کي رابطي واري سهولت فراهم ڪئي وڃي هيستائين ڪمپني جي فرنچائز ايريا سنڌ ۽ بلوچستان ۾ تقريبن 46 آن لائين سينٽر منعقد ٿي چڪا آهن جڏهن ته صارفين جي سهولت لاءِ ذاتي شرڪت جا سيشنز منعقد ٿيا ملڻ وارين شڪايتن ۽ ان تي ڪارروائي جي مرحلي جي باري ۾ هڪ جامع رپورٽ باقائدهگي سان پي ايم ڊي يو سان شيئر ڪئي ويندي آهي

ڊسٽريبيوشن ڪراچي محمد اسماعيل دلوش سي ايم بلنگ موجود هئا سيشن جي مادريٽر ڪمپني جي ترجمان ۽ جي ايم ڪارپوريت ڪميونيڪيشنز شهيد اسلام هئا جن جو سهڪار فيضان مناف ڊپٽي مئنيجر سوشل ميڊيا ۽ ڪارپوريت ڪميونيڪيشنز ٽيمر ميمبرن ڪيو اهڙي طرح سيشنز ايس ايس جي سي جي علائقائي اسٽيشنز بشمول حيدرآباد ڪوئيٽا سکر لاڙڪاڻو ۽ نوابشاه ۾ منعقد ڪيا ويا ايس ايس جي سي وزيراعظم پاڪستان جي پي اي ڊي يو پرفارمنس ڊيپوٽي يونٽ جي هدايتن تي مئي 2020 کان رابطن

ايس ايس جي سي ڪراچي ۾ گئس صارفين کي سنڌن شڪايتن جي حل جي سهولت فراهم ڪرڻ لاءِ هڪ ٻئي آن لائين وڇوٽل ڪچھري جي سيشن جو اھتمام ڪيو اڳواٽ ڄاڻايل ٽيليفون نمبر جي ذريعي وڏي تعداد ۾ ڪراچي جي صارفين گئس بابت پنهنجن شڪايتن جي حل لاءِ مٽيچنگ ڊائريڪٽر عمران منيار ايس ايس جي سي ۽ ٻين نمائندن کي ڪالز ڪيون هيڊ آفيس ۾ منعقد سيشن جي دوران جناب منيار سان گڏ امين راجپوت ڊي ايم ڊي سي ايف اوشهريار ڪاظمي جي ايم انچارج ڪسٽومر سروس ڪامران جي ايم

## اويس ايف جي ٽيم سي ايس آر جي ٽيم سان ملاقات ڪئي



سالياني ضرورت لاءِ او ايس ايف کي پنهنجي سهڪار جي آڇ ڪئي.

گلدستو پيش ڪري رهيا آهن 2020-21 لاءِ سي اي آر جي قدامت تي هٿ ايس ايس جي ايس اين جي او کي ٽيليسيميا جي مريضن لاءِ گهريل رت جي ٽيلهين جي

عمير ثنا فائونڊيشن جي سينئر ڊاڪٽر راحت حسين سي اي اوثاڻب انصاري جنرل سيڪريٽري سلمان اي صديقي ڊي جي ايم ڪارپوريت ڪميونيڪيشنز کي







## ايس ايس جي سي چاڻن ۽ کيسن ۾ وڌيڪ ڪاميابي حاصل ڪري ورتي

ايگريمنيٽس جي سي اي جي خلاف ورزي ۽ اضافي ڪنيڪٽڊ لوڊ ۽ ميٽر سائز جي ڪيسن تي ضروري ڪارروائي کان پوءِ تفصيلي رپورٽون تيار ڪيون ويون. ٻئي طرف مٿي ۾ معزز گسٽس يوٽيلٽي ڪورٽ جيڪب آباد ۾ گسٽس ٽيفٽ ڪنٽرول اينڊ ريكوري ايڪٽ جي ٻن مختلف سيڪشنز جي تحت جوابدار فدا حسين کي گرفتار ڪيو ڪورٽ 5 سال سزا ٻڌائي. جوابدار کانل جيڪب آباد جي عملداري ۾ ڪم ڪندڙ مقصدن لاءِ بجلي پيدا ڪرڻ لاءِ گسٽس چوري ڪرڻ خلاف ايف آءِ آر جي بنياد تي گرفتار ڪيو هيو.

ايس ايس جي سي جي سيڪيورٽي انٽيليجنس ونگ ۽ ڪائونٽر گسٽس ٽيفٽ آپريشنز 5 مئي 2021 تي پنهنجي عملداري ۾ هڪ نان گسٽس فائيبڊ ايريا ۾ غيرقانوني پائپ لائين وڃائڻ تي ڇاپو هنيو ۽ جوابدار کي گسٽس ڪمرشل مقصدن لاءِ استعمال ڪرڻ تي پڪڙيو ۽ ٽس ميٽر کي به کڻي ورتو. 25 مئي تي معزز گسٽس يوٽيلٽي ڪورٽ ڏوهاري سميع الله کي گسٽس چوري جي ڏوه تي گرفتار ڪيو ان دوران ايس ايس اينڊ سي جي سي او ڊپارٽمينٽ ڪورنگي انڊسٽريل ايريا ۾ ڪيترن ئي صنعتن جي اجتماعي سروي جو انعقاد ڪيو. سيلز اينڊ ميزمينٽ ڊپارٽمينٽ جي گسٽس سيلز

1 جون 2021 تي ايس ايس جي سي جي ڪائونٽر گسٽس ٽيفٽ آپريشنز جي سي او ڊپارٽمينٽ سيڪٽر آر 3 سلطان آباد منگو پير روڊ ڪراچي ۾ ڇاپو هنيو. ٽيم، ڏوهارين کي ڪمپني جي ڊسٽريبيوشن پائپ لائين مان سڌو سنئون رپٽ پائپ جي ذريعي گسٽس استعمال ڪندي پڪڙيو جيڪو هو ڪولڊ اسٽوريج هلائڻ لاءِ استعمال ڪري رهيا هئا. جوابدار اعجاز الرحمان کي گرفتار ڪري ورتو ۽ ايس ايس جي سي پوليس اسٽيشن ۾ قيد ڪري ڇڏيو جنرل ڪي ڪيس پراپرٽي جي طور تي پنهنجي تحويل ۾ ورتو ۽ ايف آءِ آر داخل ڪرائي وئي ڊسٽريبيوشن ايسٽ جي نشاندهي

## سي ايس آر ٽيم یتيم خاني جو دورو ڪيو



ڪاوشن ۽ اقرا سوئيٽس هومز جهڙين اين جي اوز جي پنتي پيل ماڻهن ۽ برادرين جي مدد لاءِ اهم ڪردار ادا ڪرڻ جي تعريف ڪئي.

جو دورو ڪيو ٽيم ٻارن سان خوشگوار وقت گذاريو ۽ شوبز جي معروف شخصيت زيبا شهنواز سان ملاقات ڪئي جنهن ايس ايس جي سي جي سي ايس آر جي

سي سي ڊي ڊپارٽمينٽ سي ايس آر ٽيم شهباز اسلام جي ايم ڪارپوريت ڪمپونڪيشنز ٽيم يا گهٽ مراعتن وارن ٻارن لاءِ شاندار ڪم ڪندڙ اقرا سوئيٽس



# گھر کے باہر بھی گیس لیکج سے نقصان ہمارا ہے

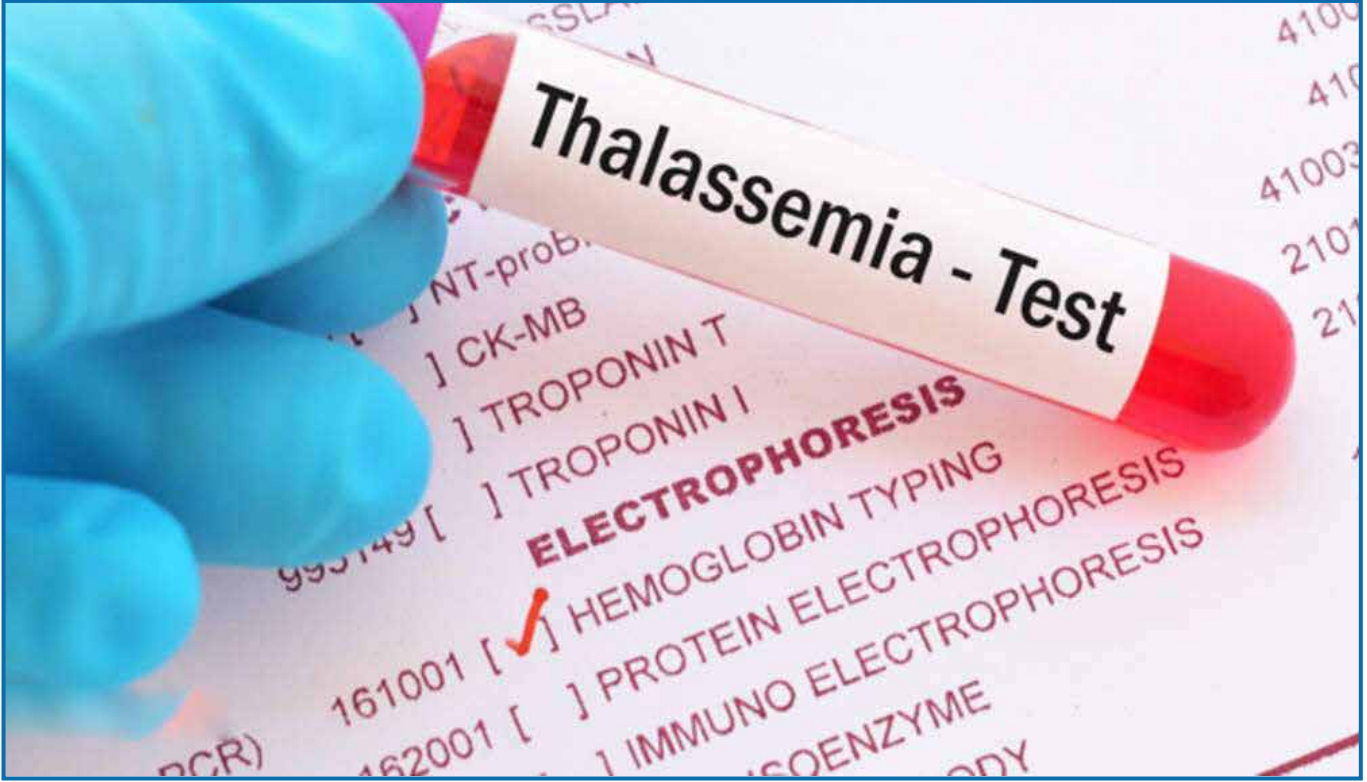


صرف گھر کے اندر ہی گیس لیکج خطرے یا نقصان کا باعث نہیں اگر گلی محلے میں بھی کہیں گیس لیکج ہو رہی ہو تو ہوشیار ہو جائیں اور اسی وقت اپنے فون سے SSGC سے ہیلپ لائن 1199 کال کریں یا SSGC Customer Connect ایپ ڈاؤن لوڈ کر کے اطلاع دیں۔

**سمجھداری دکھائیں ... ذمہ داری نبھائیں**



## سی ایس آر اقدامات کے تحت او ایس ایف کی معالی معاونت



عمیر ثناء فاؤنڈیشن (او ایس ایف) کے سی ای او ڈاکٹر راحت حسین اور ثاقب انصاری، جنرل سیکریٹری، سلمان احمد صدیقی، ڈی جی ایم (کارپوریٹ کمیونیکیشنز) کو گلدرستہ پیش کر رہے ہیں۔ 2020-21 کے سالانہ اقدامات کے تحت ایس ایس جی سی کے ایس آر ٹیم نے عمیر ثناء فاؤنڈیشن میں زیر علاج تھلیسیمیا کے شکار بچوں کے لئے بلڈ بیگز کی سالانہ سپلائی کے لئے معالی معاونت فراہم کی ہے۔

## سی ایس آر ٹیم کا یتیم خانے کا دورہ



کارپوریٹ کمیونیکیشن ڈیپارٹمنٹ (سی سی ڈی) کے سی ایس آر ٹیم نے شہباز اسلام، جی ایم (سی سی ڈی) کی سربراہی میں ایک یتیم خانے "اقراء سویت ہومز کا دورہ کیا۔ ٹیم نے بچوں کے ساتھ خوشگوار وقت گزارا اور بچوں کے ساتھ کھل مل گئے۔ شوہز کی معروف شخصیت زینا شہناز بھی وہاں موجود تھیں جن سے ملاقات کی جنہوں نے ایس ایس جی سی کی سی ایس آر کی مدد میں کاوشوں اور اقراء سویت ہومز جی این جی اوز کی مدد کرنے کے اقدامات کی تعریف کی۔

## ریکوری ڈپارٹمنٹ کی کامیابی



حکومت اور ایس ایس جی سی کے ریکوری ڈپارٹمنٹ کے بلک سیکشن نے واجب الادا رقم کا خفیہ حصہ وصول کر لیا۔ تصویر میں ریکوری ڈپارٹمنٹ کی نورین شہزادی، گھنٹام واس کمپنی کی جانب سے شرعیاس، سب انجینئر، ورکرز ویلفیئر بورڈ سندھ سے 90,928 ملین روپے کا چیک وصول کر رہے ہیں۔

سوئی سدرن گیس  
کمپنی لمیٹڈ | SSGC

## آپ کی سہولت ہماری ترجیح

اب نئے گیس کنکشن کا حصول بنا اور بھی آسان

عوامی سہولت کو مد نظر رکھتے ہوئے سوئی سدرن گیس کمپنی نے نئے کنکشن کا حصول اور بھی آسان کر دیا۔ اب صارفین ایس ایس جی سی موبائل ایپ، ویب سائٹ، قریبی کسٹمر فیسیلیٹیشن سینٹر یا میگا سروس سینٹر، کورنگی کراچی پر بغیر کسی ٹھیکیدار کو شامل کیے نئے گیس کنکشن کے لئے درخواست دے سکتے ہیں۔

یاد رہے اس ضمن میں ٹھیکے دار کے ذریعے دینے جانے والے گیس کنکشن کا پرانا طریقہ کار مورخہ یکم جنوری 2021\* سے ختم کر دیا گیا ہے۔

سوئی سدرن گیس کمپنی نے نئے گیس کنکشن کے عمل میں ہونے والی مرحلہ وار پیش رفت پر درخواست گزار کو SMS کے ذریعے آگاہ کرے گا۔



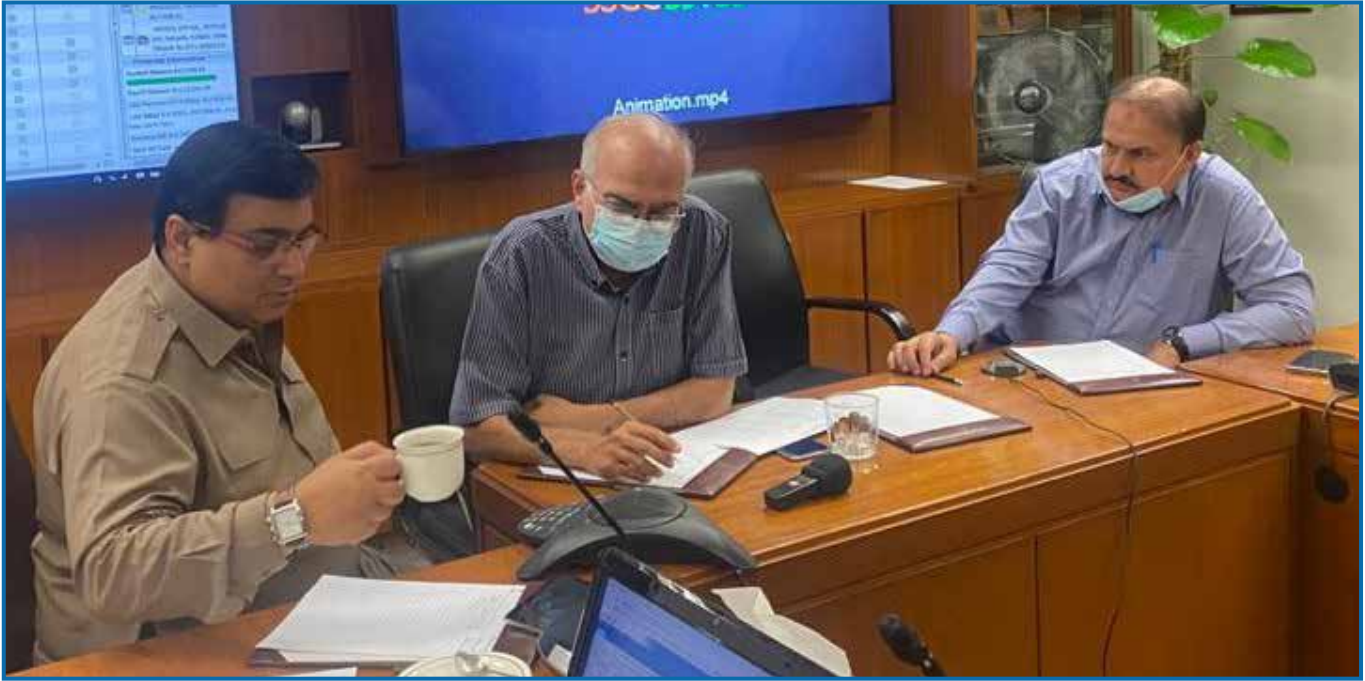
\* اس تاریخ کے بعد سے کمپنی کا اپنا کوئی رجسٹرڈ ٹھیکیدار نہیں۔ کمپنی کے ساتھ ٹھیکیداروں کے ذریعے نئے کنکشن کے حصول کی سوئی سدرن گیس کمپنی ذمہ دار نہ ہوگی۔

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باعث ذاتی طور پر یوٹیٹی کمیٹی نہ آنے والے صارفین کو شکایات کے ازالے کے لئے رابطے کی سہولت فراہم کی جائے۔ اب تک کمیٹی کے فریجنز صوبوں سندھ اور بلوچستان کے مختلف شہروں میں تقریباً 46 آن لائن سیشن منعقد ہو چکے ہیں جبکہ صارفین کی سہولت کیلئے 2 ذاتی شرکت کے سیشن بھی منعقد ہوئے۔ موصول ہونے والی شکایات اور ان پر کارروائی کے مرحلے کے بارے میں ایک جامع رپورٹ باقاعدگی سے پی ایم ڈی یو کے ساتھ شیئر کی جاتی ہے۔

پی ایم (بانگ) بھی موجود تھے۔ سیشن کے ماڈریٹ کمیٹی کے ترجمان اور جی ایم کارپوریٹ کمیونی کیشنز شہباز اسلام تھے جن کی معاونت فیضان مناف، ڈپٹی منیجر سوشل میڈیا اور کارپوریٹ کمیونیکیشنز کے ٹیم ممبران نے کی۔ اسی طرح کے سیشنز ایس ایس جی سی کے علاقائی اسٹیشنز بشمول حیدرآباد، کوئٹہ، سکھر، لاڑکانہ اور نوابشاہ میں بھی منعقد کئے گئے۔

ایس ایس جی سی، وزیراعظم پاکستان کے پی ایم ڈی یو (پرفارمنس ڈیلیوری یونٹ) کی ہدایات پر مئی 2020 سے رابطے کے لئے نسبتاً نئے ذرائع کا موثر استعمال کر رہی ہے تاکہ کووڈ-19 کے

ایس ایس جی سی نے کراچی میں گیس کے صارفین کو ان کی شکایات کے حل کی سہولت فراہم کرنے کیلئے ایک اور آن لائن یا ورچوئل کھلی کچہری کے سیشن کا اہتمام کیا۔ پہلے سے مشہور کئے گئے ٹیلی فون نمبر کے ذریعے بڑی تعداد میں کراچی کے صارفین نے گیس سے متعلق اپنی شکایات کے حل کیلئے ٹیچنگ ڈائریکٹر جناب عمران مہار کی سربراہی میں ایس ایس جی سی کے نمائندوں کو کالز کیں۔

ہیڈ آفس میں منعقدہ سیشن کے دوران امین راجپوت، ڈی ایم ڈی/سیو ڈی ایم/انچارج (کسٹمر سروس)، جی ایم، ڈسٹری بیوٹن، کراچی اور محمد اسماعیل دلوش، کامران ناگی، جی ایم، ڈسٹری بیوٹن، کراچی اور محمد اسماعیل دلوش،





## گیس چوری کے خلاف بڑا محاذ



اجتماعی سروے کا انعقاد کیا۔ سیلز اینڈ میورمنٹ ڈپارٹمنٹس کی گیس سیلز ایگریمنٹس (GSA) کی خلاف ورزی، اضافی کنکھڑ لوڈ اور میٹرساز کے گیس پر ضروری کارروائی کے بعد تفصیلی رپورٹس تیار کی گئیں۔ مئی میں معزز گیس یوٹیلیٹی کورٹ جیکب آباد میں گیس (تھیفٹ کنٹرول اینڈ ریکوری) ایکٹ کے دو مختلف سیکشنز کے تحت ملزم فردا حسین کو گرفتار کر لیا۔ کورٹ نے 5 سالہ قید کی سزا بھی سنائی۔ ملزم کو قتل، جیکب آباد پولیس اسٹیشن کی عملداری میں کمرشل مقاصد کیلئے بجلی پیدا کرنے کیلئے براہ راست گیس استعمال کرنے کے خلاف ایف آئی آر کی بناء پر گرفتار کیا گیا۔

یوشن ایسٹ کی نشاندہی پر ایس ایس جی سی کے سیکورٹی سروسز کے انٹیلیجنس ونگ اور کاؤنٹر گیس تھیفٹ آپریشنز نے 5 مئی 2021 کو اپنی عملداری میں ایک نان گیسیفائیڈ ایریا میں غیر قانونی پائپ لائن بچھانے پر چھاپہ مارا اور ملزم کو گیس براہ راست کمرشل مقاصد کے لئے استعمال کرتے ہوئے پایا گیا۔ گیس میٹر بھی نکال لیا گیا۔ 25 مئی کو معزز گیس یوٹیلیٹی کورٹ، ملیر نے ملزم مسیح اللہ کو فرد جرم عائد کر کے گرفتار کر لیا۔

رواں ماہ کے درمیان چھاپے اور مقدمات، ایس ایس اینڈ سی جی ٹی او ڈپارٹمنٹ نے کورنگی انڈسٹریل ایریا میں متعدد صنعتوں کے

کیم جون 2021 کو ایس ایس جی سی کے (کاؤنٹر گیس تھیفٹ آپریشنز) سی جی ٹی او ڈپارٹمنٹ نے سیکٹر آر-3، سلطان آباد، منگھو پیر روڈ، کراچی میں ایک چھاپہ مارا۔ ٹیم نے مجرموں کو کمپنی کے ڈسٹری بیوشن پائپ لائنز سے براہ راست رہز پائپ کے ذریعہ گیس استعمال کرتے ہوئے پایا جو وہ کولڈ اسٹوریج چلانے کیلئے بجلی پیدا کرنے کیلئے استعمال کر رہے تھے۔

ملزم اعجاز الرحمن کو موقع پر ہی گرفتار کر لیا گیا اور ایس ایس جی سی پولیس اسٹیشن میں قید کر دیا گیا، جزیئر کو گیس پر اپنی کے طور پر تجویز میں لے لیا گیا اور ایف آئی آر درج کرادی گئی۔ جی ایم۔ ڈسٹری





# دفتر

مئی ۲۰۲۱

## فہرست

- ۲۔ گیس چوری کے خلاف بڑا محاذ
- ۳۔ ای کچہری۔ ایک سیشن
- ۴۔ ریکوری ڈپارٹمنٹ کی کامیابی
- ۵۔ سی ایس آرا قدمات کے تحت او ایس ایف کی معالی معاونت
- ۵۔ سی ایس آر ٹیم کا یتیم خانے کا دورہ

## ایڈیٹر کے قلم سے

محترم قارئین کرام!

سوشل میڈیا کا مشاہدہ کرنے والے ایک شخص نے ایک مرتبہ کہا، "پرائیویسی اب ختم ہو چکی ہے اور سوشل میڈیا اس کا ذمہ دار ہے۔" سوشل میڈیا لوگوں کو اپنی معلومات شیئر کرنے کی حوصلہ افزائی کرتا ہے اور معلومات کا نیا ذریعہ دیتا ہے۔ سوشل میڈیا دودھاری تلوار ہے۔ یہ ایک نثر ہے جو زہر یلا بھی ہو سکتا ہے۔ آپ اس کے زہریلے اثرات سے کس طرح خود کو بچا سکتے ہیں؟ لوگوں کو زیادہ محتاط رہنا چاہیے اور آن لائن موجود کسی بھی خبر اور معلومات کے بارے میں زیادہ علم ہونا چاہیے۔ مثلاً ہمیں ہمیشہ ذریعہ یا شخص کی پروفائل چیک کرنی چاہیے جو کوئی مشتبہ پوسٹ شیئر کرتا ہے۔ ہمیں کئی ذرائع سے معلومات اکٹھی کرنی چاہیے۔ اور خود کو محدود نہیں رکھنا چاہیے۔ تصدیق کئے بغیر شیئرنگ نہیں کرنی چاہیے۔ یہ سوشل میڈیا کی تباہی سے بچنے کا بہی ایک طریقہ ہے۔

ایس ایس جی سی نے تمام ترقی یافتہ اداروں کی طرح اپنا آئیٹیل سوشل میڈیا قائم کیا ہے۔ کہنی اپنے فالوورز کرنے والوں/صارفین کیلئے ایک خوشگوار صورتحال قائم کرنے کے لئے سلسلے میں استعمال کرتی ہے۔ سوشل میڈیا کو صارفین کی شکایات کے حل کیلئے بھی استعمال کرتی ہے۔ سوشل میڈیا کا ڈش کا انتظام کرنے والی ٹیموں کو شکایات کے بروقت حل نہ ہونے کی صورت میں صارفین کے غیظ و غضب کا سامنا بھی کرنا پڑتا ہے۔ صارفین کو پیش آنے والی مشکلات کا ہمیں اندازہ ہے۔ لیکن ایک مہذب معاشرے کا شہری ہونے کے ناطے ہمیں سوشل میڈیا پر بنیادی طور پر خوش اخلاقی کا مظاہرہ کرنا چاہیے۔ شکریہ

اپنی آراء ہمیں اس پتے پر ارسال کریں

ادارتی ٹیم (اردو اور سندھی)

سونی سدرن گیس کمپنی لمیٹڈ

کارپوریٹ کمیونیکیشن ڈپارٹمنٹ

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# گاز فلیٹ

سونی سدرن گیس کمپنی کا اندرونی جریدہ

## آپریشن گرفت گیس چوروں کے خلاف بڑا محاذ

