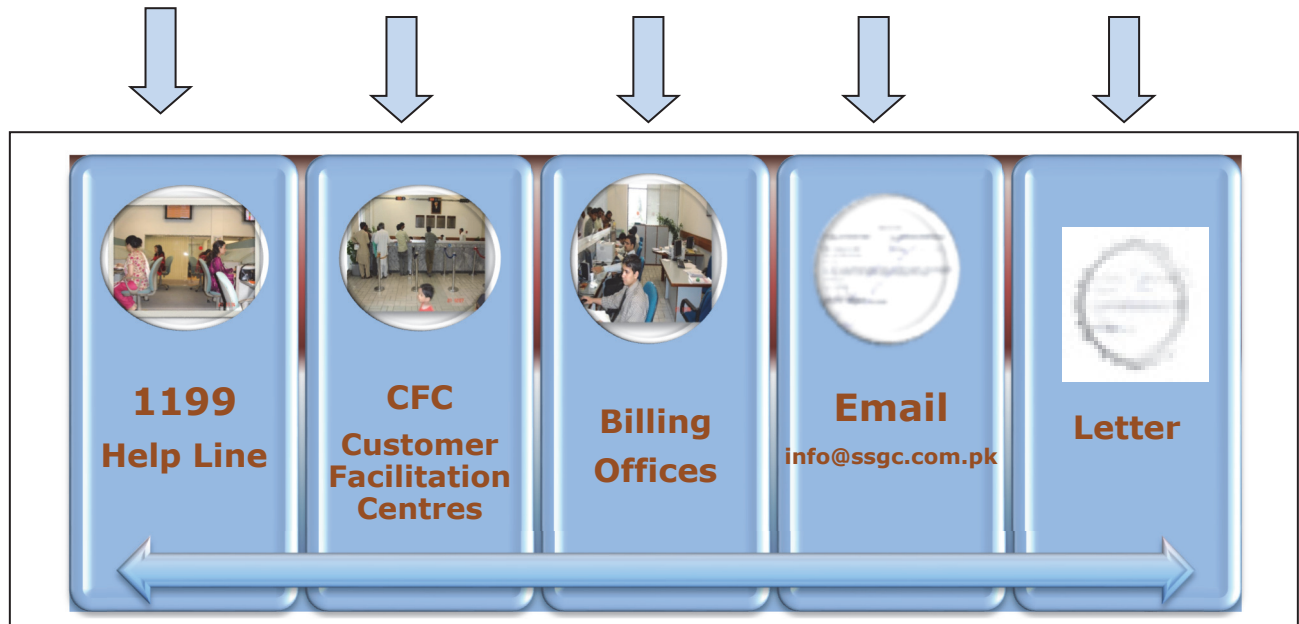




SUI SOUTHERN GAS COMPANY LIMITED

COMPLAINT RESOLUTION MECHANISM

Customer can approach SSGC thru following means



Customer is asked to provide

- . Customer number
- . Meter number
- . Address
- . Contact Number

Customer is inquired about the issue / nature of complaint

Register the Complaint

Complaint is forwarded to concerned Department for early resolution