

# the people at SSGC excellence

**E**xcellence in Service, Engineering and Technology and in fact all facets of SSGC operation, is acknowledged as our hallmark both within and outside the Oil and Gas sector. We are today recognized as the most technology enabled utility, not just in Pakistan but also in the South Asia region, and the pursuit of excellence has become an inherent quality in SSGC.



In the Information Technology area, which forms the backbone of the business today, three major initiatives were taken this year. These included the phased implementation of Oracle e-Business Suite, a globally recognised ERP package and SPL's world-class Customer Information System (CIS) software to integrate sales, billing and customer service and an integrated Geographical Information System (GIS).

Human Resource at SSGC is our strategic strength. Training and development of personnel is a key priority and the company invests in training its people at the Gas Training Institute (GTI) in Karachi and at external locations within Pakistan or overseas. SSGC speakers and presenters are well recognized in National and International forums.

Whether it is Engineering, Construction, Customer Services, Medical Services or any other division or department there is a new commitment towards performance and the achievement of excellence. New standards of Quality and Service are benchmarks for all.

Today, the people at SSGC, from our construction workers, operators, customer service personnel to office workers, engineers and management, all take their job assignments seriously and with a passion to excel.

This Spirit, driven by the Energy of the people at SSGC, coupled with their Spirit of Enterprise provides the synergy for meeting increasingly higher standards of Excellence, all focused to provide our customers "First Class Service, With a Smile".



Handheld GPS monitors provide pipeline network coordinates through satellite-based GIS system

